

ELIGIBILITY CRITERIA

WHO IS ELIGIBLE FOR THIS SERVICE?

This service is available to all families with children under the age of 19.



HOW YOU CAN CONTACT US

(Mon – Fri 830am to 4.30pm)

☎ Call our Support Line **03330 570253**

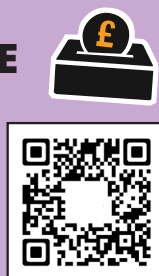
Visit our website www.caudwellchildren.com and click the 'Live Chat' icon

Email us at:

✉ Family.Support@caudwellchildren.com

HOW YOU CAN DONATE

Around **80%** of our income comes from donations like yours. Please consider donating and help us continue our important work:



OUR SERVICES



Autism Services: Providing diagnostic assessments, practical and emotional support for autistic children and their families.



Equipment: Supporting families with mobility and sensory equipment to help children and young adults with their development, mobility and independence.



Workshops: Providing families with a range of resource sessions that focus on raising a child with a disability or an autistic child.



Kids' Activities Club: Hosting activities for children and young people with SEND. These sessions are fun, help with social skills and build their confidence.



Occupational Therapy: Helping children and young people build everyday skills, supporting confidence and independence, whether it's getting dressed, making friends, or doing their best at school.



Family Support: Providing families caring for a disabled or neurodivergent child or young person with vital support and information in person, over the phone, email, or via live chat.



Sensory Packs: Supporting families to access a range of portable sensory support packs.



Shaping Futures: Supporting young neurodivergent people who are not in Education, Employment or Training with vital employability and life skills to help shape their futures.

FAMILY SUPPORT SERVICE



**CAUDWELL
CHILDREN**

INTRODUCTION

The Family Support team offer support as part of Caudwell Children's Autism Diagnostic Service, and for any family raising a child with a disability or an autistic child.

We use a Family Centred approach to help families to think about the kind of support that will benefit them most. We understand that every family is different, so the team agree with each family how we can support them in the most effective way.

All information is kept confidential, unless it raises a Safeguarding concern, in which case we may need to share it with other relevant agencies.



POST AUTISM ASSESSMENT SUPPORT

A member of our team will contact you approx. two weeks after your Autism Assessment Feedback meeting.

Our team will help you with any concerns or questions you have about the outcome of your child's assessment, and work with you on the recommendations that you were given at your feedback meeting.

During these calls we will:



Listen – To you and your circumstances and develop tailored support plans and strategies



Provide information & resources



Help you access third party organisations, support services and/ or other charities

All information is kept confidential, unless it raises a safeguarding concern, in which case we may need to share it with other relevant agencies.

THE FAMILY SUPPORT TEAM CAN:

- ✱ Answer any queries about your Autism pre-assessment Caudwell Children's paperwork
- ✱ Support you at the Caudwell Children's Centre during your assessment
- ✱ Empower families by offering valuable, practical, and accessible resources that focus on some of the key challenges they may experience when raising a disabled or neurodivergent child
- ✱ Link you with other services if we don't provide what you need

FAMILY SUPPORT IS NOT:

- ✱ An advocacy service
- ✱ A counselling service
- ✱ A mediation service

If you need these services, we can research options available for you to choose from.

WE ARE UNABLE TO:

- ✱ Give you our personal opinion
- ✱ Solve problems for you
- ✱ Make decisions for you
- ✱ Make judgement about you/your family

